A Maturity Model for Integrating Agile Processes and User Centred Design

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Abstract. This paper presents a lightweight, descriptive maturity model for integrating Agile processes and User Centred Design. The maturity model addresses the specifics, activities, success factors and challenges identified within the Agile User Centred Design Integration domain. The model provides a set of dimensions, processes, and practices that act as a road map for successful AUCDI as well as a diagnostic tool to assess an organisation's capability to integrate Agile processes and UCD. The paper provides details on the model's evaluation and evolution as a result of expert reviewers feedback.

Keywords: Agile - User Centred Design - Maturity models - Agile User Centred Design Integration (AUCDI) maturity model

1 Introduction

Agile processes and User Centred Design (UCD) integration is gaining increased recognition due to three reasons: first, UCD pros of providing developers with deeper understanding of prospective users' activities, needs and goals. Second, the deficiency of Agile practices and principles that are used for elicitation of user requirements and evaluation of Agile systems for user experience and usability [12, 14]. Third, the presence of principled differences between UCD and Agile methods that poses challenges on the integration process [25, 27]. User Centred Design is a set of methods, techniques, processes, and a philosophy that aim to satisfy users via producing usable products as a result of the methodical UCD effort throughout the development process [8].

In the 1990s a number of Usability Maturity Models (UMMs) emerged that aimed to assess the organisation's UCD capability and/or performance. Usability capability is defined as "A characteristic of a development organisation that determines its ability to consistently develop products with high and competitive level of usability [10]". These UMMs aim to assist organisations in conducting a systematic current state analysis of the organisation's ability to consistently develop products with high usability level via assessing the organisation's strengths and weaknesses in regards to UCD aspects and accordingly plan for improvement [10].

The rest of this paper is organized as follows: Sect. 2 discusses related work. Section 3 details the research method. Section 4 discusses the knowledge base.

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models and model driven engineering incorporating guidelines and principles for designing usable products in the development process usability engineering methods for user interface design patterns in HCI and HCSE software architectures for user interfaces user interfaces for special environments representations for design in the development process working with iterative and agile process models in HCSE social and organizational aspects in the software development lifecycle human centric software development tools user profiles and mental models user requirements and design constraints and user experience and software design **Maturity Models in the Context of Integrating Agile Development Processes and User Centred Design** Dina Salah El Din Nasr Mostafa,2013 **Maturity Models in the Context of Integrating Agile Development Processes and User Centred Design** Dina Mostafa,2013 **CISSP All-in-One Exam Guide, Ninth Edition** Fernando Maymi,Shon Harris,2021-11-12 A new edition of Shon Harris bestselling exam prep guide fully updated for the 2021 version of the CISSP exam Thoroughly updated for the latest release of the Certified Information Systems Security Professional exam this comprehensive resource covers all objectives in the 2021 CISSP exam developed by the International Information Systems Security Certification Consortium ISC 2 CISSP All in One Exam Guide Ninth Edition features learning objectives at the beginning of each chapter exam tips practice questions and in depth explanations Written by leading experts in information security certification and training this completely up to date self study system helps you pass the exam with ease and also serves as an essential on the job reference Covers all 8 CISSP domains Security and risk management Asset security Security architecture and engineering Communication and network security Identity and access management IAM Security assessment and testing Security operations Software development security Online content includes 1400 practice exam questions Graphical question quizzes Test engine that provides full length practice exams and customizable quizzes by chapter or exam domain Access to Flash cards **Automotive Production** ,1996 Advances in Agile Manufacturing Paul T. Kidd,Waldemar Karwowski,1994 Exploring the development of multidisciplinary methods and tools to support the integration of technology organization and people this volume contains papers presented at the 4th Conference on Human Aspects of Advanced Manufacturing and Hybrid Automation held in Manchester in July 1994 **Organizational Patterns of Agile Software Development** James O. Coplien,Neil Harrison,2005 For courses in Advanced Software Engineering or Object Oriented Design This book covers the human and organizational dimension of the software improvement process and software project management whether based on the CMM or ISO 9000 or the Rational Unified Process Drawn from a decade of research it emphasizes common sense practices Its principles are general but concrete every pattern is its own built in example Historical supporting material from other disciplines is provided Though even pattern experts will appreciate the depth and currency of the material it is self contained and well suited for the layperson **Government Reports Announcements & Index** ,1993 **Solutions!** ,2003 **Manufacturing Engineering Handbook, Second Edition** Hwaiyu Geng,2015-10-22 The new edition of this

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