

EXAMPLES OF AI IN CUSTOMER SERVICE

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Chatbots

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Insights Into Digital Business, Human Resource Management, and Competitiveness Ordóñez de Pablos, Patricia, Lytras, Miltiadis D., Alkhalidi, Afnan, Malik, Sawsan, 2025-01-31 The digital and green transition is reshaping industries and economies driving innovation and sustainable growth across the globe By leveraging emerging technologies and intellectual capital governments and companies can foster long term competitiveness and resilience in a rapidly evolving landscape Understanding how different regions navigate this shift provides valuable insights into best practices and potential challenges The alignment of human resource and knowledge management strategies with digital transformation plays a crucial role in ensuring inclusive adaptive and future ready economies This transition not only boosts economic progress but also addresses global environmental and social goals paving the way for more sustainable development *Insights Into Digital Business Human Resource Management and Competitiveness* analyzes business human resource management and information technologies in different regions and discusses implications for companies and governments It is crucial to understand the key role of new and emerging technologies for the digital transformation of economies and societies and build more resilient and fair societies Covering topics such as social capital corporate social responsibility and circular economy this book is an excellent resource for industry leaders policymakers business owners human resource managers professionals researchers scholars academicians and more

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The AI Revolution: Transforming Supply Chain Management Dean H. Stanton, 2025-08-27 Stop Letting Your Supply Chain Call the Shots Use AI to Command It Every late shipment bloated inventory write off and surprise disruption steals margin and reputation While competitors scramble The AI Revolution Transforming Supply Chain Management hands you the blueprint to flip from reactive chaos to predictive control This definitive guide shows operations and supply chain professionals how to optimize purchasing automate production and master AI driven global supply chain management without a data science degree Learn step by step frameworks to integrate machine learning demand forecasting and slash stock outs Unlock AI enhanced sourcing that spots risk negotiates better pricing and terms and secures supply before shortages hit Revolutionize warehouse management with smart robotics and computer vision quality checks that boost accuracy up to 99.9% no massive CapEx required Activate dynamic fleet distribution and last mile logistics that cut delivery times while shrinking carbon footprint Use predictive maintenance to keep production running and free cash once tied up in spare parts Build a resilience dashboard that flags geopolitical weather and supplier threats days sometimes weeks ahead Follow the ethical AI governance checklist to stay compliant transparent and bias free Why You ll Keep It on Your Desk Think of this as a Supply Chain Management Textbook but written for today s leader balancing AI big data supply chain analytics and real world operations pressures Need a quick supply chain definition for a board slide A refresher on how AI handles inventory turnover A concise explainer on how Artificial Intelligence powers modern SCM It s all here indexed and easy to find Bonus Content At a Glance Chapter Summaries instantly refresh key ideas before the next meeting or exam Key Points Key Quotes sprinkled throughout so the big

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