

# TOP 25 CX WORDS & PHRASES THAT AGENTS NEED TO USE FOR DELIVERING GREAT CSAT

1. Call Resolution
2. Building Rapport
3. Knowledge
4. Helpful
5. Caring
6. Call Length
7. Ownership
8. Listening
9. Understanding
10. Communication
11. Clarity
12. Authority
13. Appreciation
14. Trust
15. Empathy
16. Transfer
17. Hold
18. Confident
19. Follow Through
20. Next Steps
21. Confirming
22. Emotional
23. Fair Treatment
24. Language
25. Summarizing

# Sight Words List Guide Customer Service

**B Lingard**



**Sight Words List Guide Customer Service:**

## Whispering the Secrets of Language: An Psychological Quest through **Sight Words List Guide Customer Service**

In a digitally-driven world where screens reign great and immediate conversation drowns out the subtleties of language, the profound secrets and emotional subtleties hidden within phrases frequently go unheard. Yet, situated within the pages of **Sight Words List Guide Customer Service** a fascinating fictional treasure blinking with raw emotions, lies an extraordinary journey waiting to be undertaken. Composed by an experienced wordsmith, this charming opus encourages viewers on an introspective trip, delicately unraveling the veiled truths and profound impact resonating within the fabric of each and every word. Within the mental depths with this poignant review, we will embark upon a genuine exploration of the book is primary subjects, dissect their interesting publishing fashion, and succumb to the strong resonance it evokes strong within the recesses of readers hearts.

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