

# Business Process Reengineering

*BPR is the fundamental rethinking and radical redesign of business processes enabled by information technology to achieve dramatic improvements in business performance.*



## Four Important Rules for BPR Projects

1. Determine strategy before redesigning.
2. Redesign each primary process.
3. Optimize the use of information technology.
4. Organizational structure and governance models must be compatible with the primary process.

## 4. PROCESS DEPLOYMENT

*Involves implementing the process improvement plan, obtaining customer feedback on the results, revising the plan as appropriate, and rolling out the solution across the organization.*

- 4.1 Implement process improvement plan
- 4.2 Measure results
- 4.3 Obtain customer feedback on process performance
- 4.4 Do it all over again

## 3. PROCESS REDESIGN

*Uses the data collected in Process Diagnosis to evaluate and develop plans to improve processes.*

- 3.1 Benchmark the process
- 3.2 Develop solutions to close gaps
- 3.3 Get buy-in
- 3.4 Develop improvement plans

## 1. ORGANIZE FOR BPR

*Involves creating business process map, identify areas for re-engineering, establish process ownership and initiate projects.*

- 1.1 Create business process map
- 1.2 Prioritize areas for improvement
- 1.3 Establish process ownership
- 1.4 Form BPR team
- 1.5 Initiate project

## 2. PROCESS DIAGNOSIS

*Involves determining requirements, mapping the processes, collecting process performance data, and rating processes based on these data.*

- 2.1 Determine customer requirements
- 2.2 Determine and document current process
- 2.3 Rate the process

# Business Process Reengineering Methodology

**J Ma**



## **Business Process Reengineering Methodology:**

**Business Process Reengineering Assessment Guide** Jack L. Brock, Jr., John P. Finedore, Deborah A. Davis, 1997-09  
Discusses nine assessment issues that are grouped into three major areas assessing the decision to pursue Business Process Reengineering BPR focuses on strategic general management issues that need to be resolved before an organization embarks on a BPR project Assessing the new process development picks up at the point where the organization has decided to begin a BPR project It focuses on the management of the BPR team the team's process redesign activities the business case it develops Assessing project implementation results deals with the problems involved in piloting deploying a new BPR Glossary bibliography

*BUSINESS PROCESS REENGINEERING* RADHAKRISHNAN, R., BALASUBRAMANIAN, S., 2008-06-16 This textbook explores the fundamental principles of Business Process Reengineering BPR The express aim of the book is to address the needs of MBA students opting for courses in Information Technology Management or Operations Management MCA students who opt for Business Processes as an elective and students of BE B Tech Mechanical Engineering and Production Engineering for courses in Process Engineering Automation Management System Design The book provides them with the concepts methodologies models and tools needed to understand and implement BPR In a nutshell the book offers a step by step presentation of the practical framework and management techniques needed to achieve engineering solutions for implementation of BPR in an organization The initial chapters introduce the reader to the need for BPR and its utility in relation to IT and manufacturing The middle chapters cover the methodology success factors barriers and the technologies that are relevant for BPR implementation The latter chapters present solutions like lean and virtual manufacturing enterprise resource planning and functional information systems An exclusive chapter is devoted to concepts and tasks of software reengineering Aided by extensive illustrations end of chapter review questions as well as a chapter consisting entirely of case studies this book will help students develop a rich multifaceted perspective to enable them to handle complex management and engineering problems The book will be useful to students in practically all branches of engineering not just mechanical production industrial engineering

*Business Process Engineering* D. Jack Elzinga, Thomas R. Gullledge, Chung-Yee Lee, 1999-01-31 Due to growing concern about the competitiveness of industry in the international marketplace and the efficiency of government enterprises widespread initiatives are currently underway to enhance the competitive posture of firms and to streamline government operations Nearly all enterprises are engaged in assessing ways in which their productivity product quality and operations can be improved These efforts can be described as Business Process Engineering BPE BPE had its roots in industry under differing titles Process Improvement Process Simplification Process Innovation Reengineering etc It has matured to be an important ingredient of successful enterprises in the private and public sectors After extensive exploitation by industrial and governmental practitioners and consultants it is attracting increasing attention from academics in the fields of engineering and business However even with all of this attention in the popular literature serious scholarly

literature on BPE is in short supply. This is somewhat surprising especially since so many large international organizations have attempted BPE projects with varied success.

### **Cases on Information Technology and Business Process**

**Reengineering** Khosrow-Pour, Mehdi, 2006-04-30 This book presents a wide range of issues and challenges related to business process reengineering technologies and systems through the use of case studies. Provided by publisher

Organizational Transformation Through Business Process Reengineering Vikram Sethi, William Richard King, 1998 For advanced courses in Management Information Systems. Organizational Transformation Through Business Process Reengineering deals with both successes and failures of business process reengineering, maintaining that no one management approach is a cure-all for organizational change. This book contains 36 readings and 8 cases and builds on the evidence gained in actual firms with various business processes using many different business process reengineering approaches. The information and knowledge currently available is much richer, more comprehensive, and detailed than has been previously available. *The Role of Leadership in Business Process Reengineering* Norma Gail Sutcliffe, 1997

**Advanced Research on Mechanical Engineering, Industry and Manufacturing Engineering** Helen Zhang, David Jin, 2011-06-08 Selected peer-reviewed papers from the 2011 International Conference on Mechanical Engineering, Industry and Manufacturing Engineering (MEIME 2011) July 23-24, 2011 Beijing, China. Business Process Management - A

Comparison Between the Change Initiative Business Process Reengineering and the Continuous Improvement Method Six Sigma Yasir Ashraf, 2010 Diploma Thesis from the year 2010 in the subject Business Economics Business Management Corporate Governance grade 2.0 University of Applied Sciences Essen language English abstract On the one hand it is often said that the manufacturing and service companies in the industrialised countries are well organised, the business processes are well managed so the companies are able to work effectively and efficiently. On the other hand a lot of companies even big corporations have gone bankrupt over the last years because of their confusing and inefficient business process organisation which also led the management to take wrong decisions. So how do these two statements match? Hence it has become more important for companies especially for those which are globally organised to focus on their business processes to either optimise or eliminate the one which adds no value. In this context it is an important approach to find out in what way the most important methods of BPM, BPR and Six Sigma can help organisations to face the challenges of today's turbulent marketplaces. **Business Process Management - A Comparison Between the Change Initiative Business Process**

**Reengineering and the Continuous Improvement Method Six Sigma** Yasir Ashraf, 2010-03-15 Diploma Thesis from the year 2010 in the subject Business Economics Business Management Corporate Governance grade 2.0 University of Applied Sciences Essen language English abstract On the one hand it is often said that the manufacturing and service companies in the industrialised countries are well organised, the business processes are well managed so the companies are able to work effectively and efficiently. On the other hand a lot of companies even big corporations have gone bankrupt over the last years

because of their confusing and inefficient business process organisation which also led the management to take wrong decisions So how do these two statements match Hence it has become more important for companies especially for those which are globally organised to focus on their business processes to either optimise or eliminate the one which adds no value In this context it is an important approach to find out in what way the most important methods of BPM BPR and Six Sigma can help organisations to face the challenges of today s turbulent marketplaces

**Business Process Reengineering**,1993 Business Process Re-engineering B. C. Glasson,1994 The focus of this publication is BPR Business Process Re engineering and the challenges and opportunities it brings to the field of information systems The key to successful BPR from an information systems perspective is perceived to lie in integration Papers included in the book accordingly consider the following three areas both individually and in combination Business Process Re engineering Information Systems Opportunities or Challenges Information Systems Integration Business Process Re engineering is the restructuring of organizational processes through the innovative use of information systems and technology IS T The aim is to refit or revamp an organization to survive today s economic downturn and to emerge refreshed and re vitalized to meet its social obligations and accept its economic challenges into the next century Information systems opportunities and challenges facing business process re engineers revolve around integration It is believed that unidimensional specialized segmented and piecemeal approaches have been adopted in IS T which do not work If IS T is to achieve its full potential for social and economic good there is little need for holistic multi dimensional comprehensive approaches IS T researchers and practitioners should look to integrate their efforts with those of others in at least three ways Integrating theory and practice will encourage relevant research and more rapid technology transfer Integrating technical and social aspects will help alleviate those implementation issues that have bedevilled IS T for decades Integrating applications and subject matter will result in synergistic multi disciplinary approaches and solutions combining the interests of the many specialists involved in the field The broad ranging examination of these factors offered by the book highlights the overall need for information systems and technology integration if active responses to the opportunities and challenges presented by Business Process Re engineering are to be achieved

**Transferability of the Japanese Lean Management Approach from Production into the Office** Madeline Gremme,2015-05-12 Bachelor Thesis from the year 2015 in the subject Business economics Business Management Corporate Governance grade 1.3 University of applied sciences Dortmund course International Management language English abstract After the propitious end of the year 2013 economy started a slow recovery with signs of a cyclical upturn at the beginning of 2014 The construction sector consumer industries and company service providers were in good shape while capital goods producers have almost returned to their former strength Other important international trading companies started to intensify their growth little by little Globalization continued its progress since the economic crisis weakened multinational corporations from Europe the USA and Japan only barely At the same time companies in the West were increasingly

challenged by global competition Fast acting contractors found new clients and strategic trading partners while the latter however were facing strong and aggressive competition International competition continues to remain one of the key issues that companies have to deal with today Productivity and efficiency have to be improved steadily and innovation research and development initiatives are to be constantly promoted In order to address this issue successfully numerous companies make investment into the education and training of their personnel a priority Employees are called upon to recognize the potential for improvement at their workplace and to propose creative solutions The concept of Lean Management formerly mostly applied at Japanese companies is presently a reference term for lean processes and continuous competitiveness building In scholarly literature Lean Administration or Lean Office is described as the application of Lean Management approaches and methods to the field of business processes without regard to whether they take place on the shop floor or on higher administrative levels In the present thesis the applicability of this management approach will be not only analyzed but also submitted to critically scrutiny Is the term Lean only expressive of a misplaced downsizing fervor as critics claim or are the successes of Lean Management transferable into the sphere of administration as well Is it thus possible to achieve a lean administration Can processes often described as nontransparent and non measurable indeed be optimized through the application of this new management approach

**Reengineering Laboratory Information Processing System** Jane Meejung Chang Oh,2000 Beyond the Basics of Reengineering ,1994 For businesses that require change which is fundamental radical and dramatic presents business process reengineering BPR for major step level rather than incremental improvement Part 1 presents a complete methodology for BPR as implemented by Eastman Kodak Part 2 presents ten additional cas

**Towards a Unified Perspective of Business Process Reengineering Methodologies** Neda Abdolvand,Zahra Ferdowsi,Amir Albadvi,2021 Business Process Reengineering BPR has been introduced as an effective solution for improving radically the performance of organizations It is recommended to consider a methodology in the BPR effort because of its risky and complicated nature Although many researches present various methodologies a comprehensive methodology has not been introduced This research investigates almost 40 academic papers which focus on addressing a solution for BPR implementation Then the various stages of the BPR project and the important factors are extracted To form a comprehensive BPR methodology factors are aggregated in six structural elements The results propose a unified perspective and structure for BPR methodologies and hence increase the comprehensiveness and effectiveness For more reliability 23 solutions are investigated to explore their emphasis on each element

Automating Business Process Reengineering Gregory A. Hansen,1997 Automating Business Process Reengineering is the only book of its kind that tells you not only what you need to know but shows you how to put that knowledge to work immediately The book includes numerous examples that demonstrate the power of computer aided reengineering in action A few years ago simulation tools weren t available to anyone except experts in the field Now these powerful low cost visual simulation tools are designed for practical

use This book is meant for anyone responsible for process or profit improvement in an organization      **Process**  
**Reengineering** Lon Roberts,1994 Today s organizations can enjoy vast improvements when processes are adjusted through reengineering But unless they can identify which processes need improvement these companies may be wasting time and other resources Process Reengineering reduces this risk showing readers how to evaluate processes for reengineering potential This concise guide also prepares the work force for the general and technological challenges associated with any type of radical change      The Certified Quality Manager Handbook Duke Okes,Russ Westcott,2001 Designed as a study aid for those preparing to take the Certified Quality Manager Examination administered by the American Society for Quality ASQ this book provides a thorough understanding of the principles terms and concepts of quality management The new second edition contains practical examples from many different industries and organizations including manufacturing health care government education and the service industries      **Texas Instruments Technical Journal** ,1991-07      Accounting Trends & Techniques ,2000

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