

Patricia Snow

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Customer Service Representative

Providing Exceptional Service ... Building Loyal Relationships ... Solving Problems ... Increasing Sales

- Dynamic customer service professional experienced in both call-center and retail store settings.
 - Excel in listening to customer needs, articulating product benefits and creating solutions that provide value to the customer.
 - Build and maintain enduring customer relationships to boost sales and generate repeat business.
-

Experience

ABC Company, Sometown, WI (*National retail brand with a fast-growing catalog operation*)
Customer Service Representative, 9/2011 to Present

- Respond to telephone inquiries, providing quality service to customers and associates inquiring about the availability of products or status of orders.
 - Listen attentively to caller needs to ensure a positive customer experience.
 - Access electronic and paper cataloging systems to look up product information and availability.
 - Strive for quick complaint resolution; commended by supervisor for the ability to resolve problems on the first call and avoid escalation of issues.
 - Excel within a service-oriented company, demonstrating a talent for communicating effectively with customers from diverse backgrounds.
-

DEF Company, Sometown, WI (*Sometown's largest showroom for residential and commercial flooring*)
Customer Service Representative, 6/2011 to 9/2011

- Ensured customers were satisfied with every part of the flooring experience, from initial greeting through order completion.
 - Memorized the company's product offerings; contributed to a 12% sales increase for the quarter by communicating product benefits and providing excellent service.
 - Recommended solutions within customer budgets and proactively followed up with all leads.
-

Education

ABC High School, Sometown, WI
Diploma, 5/2011

Seminars completed:

The Customer Focus | Creating Win/Win Relationships | The Customer Is Always Right

Available for evening and weekend shifts

Resume Template How To Customer Service

Jiyuan Zhang



Resume Template How To Customer Service:

Whispering the Techniques of Language: An Mental Journey through **Resume Template How To Customer Service**

In a digitally-driven world wherever monitors reign supreme and quick interaction drowns out the subtleties of language, the profound secrets and psychological subtleties hidden within phrases usually get unheard. However, situated within the pages of **Resume Template How To Customer Service** a captivating literary value blinking with organic thoughts, lies a fantastic quest waiting to be undertaken. Published by a talented wordsmith, that marvelous opus invites visitors on an introspective trip, delicately unraveling the veiled truths and profound influence resonating within the very cloth of each and every word. Within the mental depths of the emotional evaluation, we shall embark upon a sincere exploration of the book is core styles, dissect their captivating writing style, and succumb to the strong resonance it evokes strong within the recesses of readers hearts.

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