

# CUSTOMER SERVICE ETIQUETTE TIPS:

## How to Keep Your Customers Happy

### DID YOU KNOW?



**42%** of consumers switch brands because they are put off by rude or unhelpful staff

*(NewVoice)*



**73%** of consumers say friendly customer service reps can make them fall in love with a brand

*(RightNow)*

*Kevin Stirtz*

*«Every contact we have with a customer influences whether or not they'll come back. We have to be great every time or we'll lose them»*

*«Remember not only to say the right thing in the right place, but far more difficult still, to leave unsaid the wrong thing at the tempting moment.»*

*Benjamin Franklin*

# Mortgage Rates Tips Customer Service

**J Dewey**



**Mortgage Rates Tips Customer Service:**

Discover tales of courage and bravery in is empowering ebook, Unleash Courage in **Mortgage Rates Tips Customer Service** . In a downloadable PDF format ( Download in PDF: \*), this collection inspires and motivates. Download now to witness the indomitable spirit of those who dared to be brave.

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