

Listening comprehension

Customer Service

1. Why is the customer calling?

- a. He requested a refund
- b. He requires the fees to be removed
- c. He forgot his bank account password
- d. He requires fees to be decreased

2. What is the cause of the customer's issue?

- a. He didn't pay
- b. He paid before the cut off time
- c. He paid after the cut off time
- d. He paid less money

3. According to the agent, why can't the fees be removed?

- a. Because it is against the bank policies
- b. Because they were valid.
- c. Because they were invalid.
- d. Because the account is blocked

4. What does it mean "I can't afford it"?

- a. I can't pay for it
- b. I can't stand it
- c. I can't support it

5. Why does the customer insist on having the fees removed?

- a. Because it is unfair
- b. Because he needs the money
- c. Because he paid on the due date

6. What is the alternative suggested by the agent?

- a. Sending an apology to the customer
- b. Sending a request to the management
- c. Sending a letter to the management

7. How long would it take until the customer gets an answer?

- a. 30 days
- b. 13 days
- c. 3 days



Math Worksheet How To Customer Service

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Math Worksheet How To Customer Service:

The Enigmatic Realm of **Math Worksheet How To Customer Service**: Unleashing the Language is Inner Magic

In a fast-paced digital era where connections and knowledge intertwine, the enigmatic realm of language reveals its inherent magic. Its capacity to stir emotions, ignite contemplation, and catalyze profound transformations is nothing lacking extraordinary. Within the captivating pages of **Math Worksheet How To Customer Service** a literary masterpiece penned by way of a renowned author, readers attempt a transformative journey, unlocking the secrets and untapped potential embedded within each word. In this evaluation, we shall explore the book's core themes, assess its distinct writing style, and delve into its lasting affect the hearts and minds of those who partake in its reading experience.

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