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Artificial Intelligence in Customer Service Jagdish N. Sheth, Varsha Jain, Emmanuel Mogaji, Anupama Ambika, 2023-08-17 This edited volume elucidates how artificial intelligence AI can enable customer service to achieve higher customer engagement superior user experiences and increased well being among customers and employees As customer expectations dictate 24 7 availability from service departments and market pressures call for lower costs with higher efficiency businesses have accepted that AI is vital in maintaining customer satisfaction Yet firms face tough challenges in choosing the right tool optimizing integration and striking the appropriate balance between AI systems and human efforts In this context chapters in this book capture the latest advancements in AI enabled customer service through real world examples This volume offers a global perspective on this contemporary issue covering topics such as the use of AI in enhancing customer well being data and technology integration and customer engagement

The Art of After-Sales Marketing Vladislav Dobrokhotov, 2023-08-09 Venture beyond traditional perspectives and harness the untapped power of customer engagement with The Art of After Sales Marketing This groundbreaking guide presents a fresh perspective on marketing that encourages readers to leverage their creativity and storytelling skills to enhance customer engagement and loyalty Through compelling parallels between the art of visual storytelling and the craft of after sales marketing this book vividly illustrates how marketers much like artists can use their tools to create a powerful enduring narrative that fosters continuous relationship building Whether you are a beginner seeking a comprehensive introduction or an experienced marketer needing innovative strategies this book will guide you It delves into the critical role of customer acquisition and retention in an organization s profitability and underscores the vital role of after sales marketing in a brand s longevity and success The Art of After Sales Marketing also offers practical insights and techniques to make a lasting impact on your customers and transform them into passionate brand advocates The journey doesn t end at the sale dive in and learn how to maximize the narrative potential of your marketing strategy

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concepts Case Studies In depth analysis of AI applications in various industries Interactive Scenarios Practical real life business scenarios to apply AI solutions Key Takeaways Enhance productivity and efficiency with AI driven operations Elevate customer experience through personalized AI insights Make data driven decisions with AI powered analytics Overcome barriers and ethical challenges in AI implementation Prepare for the future of AI in business and the global landscape Unlock the potential of AI to transform your business and stay ahead in the competitive market Whether you re an entrepreneur business leader or tech enthusiast Introduction to AI Transforming Businesses with Artificial Intelligence in 2025 is your go to resource for navigating the AI driven future

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Introduction to Business Heidi M. Neck,Christopher P. Neck,Emma L. Murray,2025-12-11 Introduction to Business For a Sustainable and Entrepreneurial Future engages and prepares students for their professional journeys regardless of their career aspirations Best selling authors Heidi M Neck Christopher P Neck and Emma L Murray encourage readers to see themselves in the world of business and develop the mindset and skill set they need to succeed The updated Second Edition features a diverse set of examples and cases from inspiring startups and small businesses to corporations illustrating how businesses can

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