



**Tertiary Scholarships  
& Loans Service**  
Empowering Fiji's Future



**WE ARE  
HIRING**

**Join our Dynamic Team**

**CUSTOMER SERVICE  
OFFICER**  
Labasa (x1) Lautoka (x1)

#### **QUALIFICATION**

- Diploma in Business, Management or any relevant qualification.

#### **RENUMERATION**

- **Salary Band:** 1
- **Salary Range:** \$17,475.00 - \$26,213.00

#### **POSITION CONTEXT**

The Customer Service Officer is an existing position to assist in providing daily services to the existing and the potential students. The position will be part of Student Services and will provide support to the Heads through the Team Leader in managing the needs of the students.

The Customer Service Officer will primarily be engaged in providing face to face customer service along with assisting in online chats, responding to students' emails and updating of students personal and academic details. The position will also require the officer to assist in creating awareness on schemes, assisting with online application processing and managing the student post confirmation of awards.

The position will ensure that sufficient support is provided to the students on their concerns and queries with respect to their sponsorship.

The Customer Service Officer will support the Heads and the Coordinators through the Team Leader in providing transparent and accurate information in a timely manner.



Scan the QR for more information.



Scan the QR to email your application.

Further information for the above position can be downloaded from TSLs website [www.tsls.com.fj](http://www.tsls.com.fj) or by scanning the QR code.

Applicants are required to send application via email to [jobs@tsls.com.fj](mailto:jobs@tsls.com.fj) with subject as "Customer Service Officer".

Application closing on Friday, 27 June 2025. Applications must reach TSLs by 4 pm.

Applications are to be addressed to:

**The Human Resources Officer  
Tertiary Scholarships and Loans Service**

# Scholarships How To Customer Service

**Daniel J. Cassidy, Ellen Schneid  
Coleman Research Group**



## Scholarships How To Customer Service:

EBOOK: Reshaping the University: New Relationships between Research, Scholarship and Teaching Ronald Barnett, 2005-09-16 What is the emerging shape of the University Are there spaces for present activities to be practised anew or even for new activities If these questions have force they show that the metaphors of shapes and spaces can be helpful in understanding the contemporary university Research teaching and scholarship remain the dominant activities in universities and so it is their relationships that form the main concerns of this volume Are these activities pulling apart from each other Or might these activities be brought more together in illuminating ways Is there space to redesign these activities so that they shed light on each other Is there room for yet other purposes In this volume a distinguished set of scholars engage with these pertinent but challenging issues Ideas are offered and evidence is marshalled of practices that suggest a re shaping of the University may be possible Reshaping the University appeals to those who are interested in the future of universities including students researchers managers and policy makers It also addresses global issues and it will therefore interest the higher education community worldwide Contributors Ronald Barnett David Dill Carol Bond Lewis Elton Mick Healey Mark Hughes Rajani Naidoo Mark Olssen Bruce Macfarlane Kathleen Nolan Jan Parker Michael Peters Alison Phipps Jane Robertson Peter Scott Stephen Rowland

Integrating Business, Management and Organisation Scholarship Richard Breese, 2025-12-01 Businesses deliver value to their stakeholders including customers employees suppliers communities and shareholders Therefore value creation is pivotal to management theory but there is a lack of agreement amongst scholars about value at the conceptual level This book uses invariant properties of human activities to develop a novel theory of value to help resolve controversies and integrate scholarship from different specialisms To establish boundaries for the task of integration business management and organisation scholarship is identified as being an applied supra disciplinary mega field Its fragmented nature means that different academic fields such as strategic management and marketing approach the concept of value in distinct ways based on their respective roots in economics and other social sciences Tracing the evolution of ideas on value over time a new theoretical framework is developed the integrating theory of value co creation as an alternative to existing theories on value creation for individuals and organisations The cornerstone of the integrating theory of value co creation is that exchange is the fundamental basis for value co creation which enables it to cover both provider and customer perspectives Given its interdisciplinary approach this book will appeal to any social scientist interested in the management of organisations

Putting Customers First, 1995 *The Scholarship Book [2004]* Daniel J. Cassidy, Ellen Schneid Coleman Research Group, 2004 Penguin Trade 5 titles The Scholarship Book 11th Edition This updated edition of the first and most acclaimed guide of its kind now includes tips on determining one's qualifications for awards writing applications essays and cover letters avoiding scholarship scams and finding useful Web sites with the enclosed CD ROM Prentice Hall 0 7352 0377 6 30 00

**College Blue Book V5 Scholarships Fellowships Grants Loan**, 2004-11 The

College Blue Book has been a standard professional reference on higher education since it was first published in 1923 New features have been added during the intervening years to keep pace with the changing needs for information about our educational facilities The information especially in the areas of tuition room and board enrollment figures library holdings is constantly changing *Departments of Veterans Affairs and Housing and Urban Development, and Independent Agencies Appropriations for 1998: Environmental Protection Agency* United States. Congress. House. Committee on Appropriations. Subcommittee on VA, HUD, and Independent Agencies,1997 *Informing the Customer Service Training Process* Michael Edmund Smith,2006 **The College Board Scholarship Handbook 2008** College Entrance Examination Board,2007 Offers a listing of scholarship internship and loan programs based on such categories as minority status field of study and religious affiliation *Scholarship Handbook 2005* College Entrance Examination Board,2004-08-03 An ideal resource for students and parents looking for alternative ways to fund a college education this handbook provides complete and authoritative facts about more than 2 100 scholarships internships and loan programs **Kaplan Scholarships 2002** Gail A. Schlachter,R. David Weber,2001 Listings worth more than 1 billion in free money for college The only guide on the market where every scholarship listed is worth at least 1 000 [The Ultimate Scholarship Book 2009](#) Gen S. Tanabe,Kelly Tanabe,2008 Information on thousands of scholarships grants and prizes is accessible in this comprehensive directory that features awards indexed by career goal major academics public service talent athletics religion ethnicity and more **Chronicle Financial Aid Guide 2009-2010** Chronicle Guidance Publishers,2009 [Associations Canada](#) ,2003 *Convention National Electric Light Association. Convention,1913* *Publications of the National Electric Light Association.-* ,1913 **The Doherty News** ,1925 [The College Board Scholarship Handbook](#) ,2003 **California. Court of Appeal (2nd Appellate District). Records and Briefs** California (State)., Number of Exhibits 3 **Yale Daily News Guide to Fellowships and Grants** Ltd Staff Kaplan Educational Center,Ali Mohamadi,Jake Sullivan,1999 Features only the most useful and best funded fellowships and grants Includes valuable advice from successful students on eligibility requirements applications interviews and essays **New York Court of Appeals. Records and Briefs.** New York (State).,

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