

Project Management Case Study
The Custom Woodworking Company — Woody 2000 Project
R. Max Wideman
AEW Services, Vancouver, BC, Canada, 2002

Introduction

I first developed this case study in 1993 for a local construction project management course. The incidents described are typical of the types of things that happen in real-life projects and I have seen most of them. Hopefully, they do not all happen on the same project, but the reality is that if project sponsors do not start out with an understanding of project management and its processes, the probability of such things happening are surprisingly high.

I have set out the story of the project according to its natural evolution. The commercial environment described was very typical of that existing here at that time. The problems are not difficult to spot, but can you see why they happened?

The case study is followed by a set of questions organized by project management knowledge area. You may use the case study and questions as you wish, subject to the copyright limitations.

Background

The Custom Woodworking Company is a small-to-medium sized custom furniture and cabinet making company, with head-office and a spacious plant site at Industrial Estates, Someplace, BC. Its Chairman and Chief Executive Officer is Ron Carpenter now in his late-sixties. His wife Mrs. Emelia Carpenter, being an aggressive business woman and somewhat younger than her husband, now effectively runs the company.

Ron Carpenter is affectionately known to all as "Woody" and so the company is generally known as "Woody's". Woody, after an apprenticeship as a cabinet maker, started his small furniture manufacturing business back in 1954 and he and his wife moved to their present location in 1959. The company quickly gained a reputation for attractively designed and well constructed furniture, using imported hardwoods and indigenous softwoods for its products. Woody's now produces custom furniture to order, several lines of furniture for wholesaler/retailers, and a number of variations of standard kitchen and bathroom cabinets, including units made to order.

Over the years the Carpenters continued to prosper and built up a loyal staff and work force. More recently their son, John Carpenter, has joined the company's management after having obtained a commerce degree at the local university. At John Carpenter's insistence, lured by longer production runs

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Introduction to Real Estate Development and Finance Richard M. Levy, 2019-11-05 This book provides readers with a basic understanding of the principles that underlie real estate development A brief historical overview and an introduction to basic principles are followed by examples from practice Case studies focus on how cities change and respond to the economic technological social and political forces that shape urban development in North America It is important to have a framework for understanding the risks and rewards in real estate investing In measuring return consideration must be given to both investment appreciation and the cash flow generated over the life of a project In addition metrics are presented that can be useful in assessing the financial feasibility of a real estate development proposal This book also provides an overview of the forces of supply and demand that gauge the potential market for a new project In determining the size of residual demand estimates for population growth family formation and new development are important All development projects fall under the auspices of one or several jurisdictions Though every jurisdiction has different rules and procedures basic knowledge of the planning process is critical to the success of all development projects regardless of location Furthermore all projects have a legal component Basic issues of land ownership property rights property transfer and land registration are

reviewed all of which need to be considered when a property is sold or purchased This book also provides a primary on the design and construction process In constructing a building a team of experts is first required to design the architectural structural and heating ventilation and air conditioning HVAC systems for a building An overview is provided of each building system wood concrete and steel Critical to a successful real estate development project management principles for the processes of design bidding and construction are explored with close attention given to budgeting scheduling and resource management Essential reading for anyone involved in the development of our built environment this is a must read introduction for students and professionals in architecture urban planning engineering or real estate seeking an approachable and broad view of real estate development and finance Case Studies in Project, Program, and Organizational Project Management Dragan Z. Milosevic, Peerasit Patanakul, Sabin Srivannaboon, 2011-08-17 The ever expanding market need for information on how to apply project management principles and the PMBOK contents to day to day business situations has been met by our case studies book by Harold Kerzner That book was a spin off from and ancillary to his best selling text but has gained a life of its own beyond adopters of that textbook All indications are that the market is hungry for more cases while our own need to expand the content we control both in print and online would benefit from such an expansion of project management case content The authors propose to produce a book of cases that compliment Kerzner's book A book that offers cases beyond the general project management areas and into PMI's growth areas of program management and organizational project management The book will be structured to follow the PMBOK in coverage so that it can not only be used to supplement project management courses but also for self study and training courses for the PMP Exam PMI PMBOK PMP and Project Management Professional are registered marks of the Project Management Institute Inc Systems Development Raymond McLeod, 2002 One semester Jr Sr Grad course in systems analysis and design or capstone course in MIS departments where students work on a project or extensive case McLeod and Jordan's text is ideal for courses where student teams develop and implement software systems in real organizations or where students develop software to solve problems in written cases The text is organized into nine chapters and eight supporting technical modules the chapters provide a unique thorough coverage of the entire system development life cycle SDLC and a strong foundation in systems concepts and systems methodologies while the technical modules provide the tools students need to implement and apply the concepts The goal of the text is to provide a strong foundation of the concepts with emphasis on the later phases of actual implementation and design providing the methodologies and tools necessary to complete a systems project in a real organization including installation of operational software It has been successfully class tested by over 400 students *Resources in Education*, 1973 **Web-based Training** Badrul Huda Khan, 2001 Discussing Web based training from design development delivery management implementation and evaluation perspectives this book includes 63 chapters by experts from around the world They offer instruction on the uses of the Web for corporate government and academic training

purposes Particular chapters address topics like the advantages and limitations of Web based training the technological resources available the theory behind Web based learning the use of simulations online testing copyright and cost c Book News Inc **Research in Education** ,1973 **Function Point Analysis** David Garmus,David E. Herron,2001 Function Point Analysis Measurement Practices for Successful Software Projects is a comprehensive presentation of the principles of function point analysis FPA and a guide to its effective use in managing the development and deployment of software Written for both information technology IT practitioners and managers it describes how to use this proven but underutilized software sizing metric to achieve successful software projects Completely up to date the book introduces the latest rules and guidelines released in the International Function Point Users Group IFPUG Counting Practices Manual 4 1 Function Point Analysis presents fundamental counting techniques for basic to advanced technologies It explains the calculations for determining function point size an indication of a software application s overall functionality and complexity Moving beyond mechanics the book features the most common uses of FPA and reveals experience based techniques for applying the methodology with success The book covers such important topics as An overview of FPA for the IT executive A description of software measurement relating size to other software metrics Sizing data and transactional functions The application of general system characteristics Counting object oriented Web based client server and GUI applications Becoming a Certified Function Point Specialist CFPS using a practice exam The use of FPA for accurate project estimating development and maintenance outsourcing and performance productivity baselining FPA automation tools including function point repository tools and function point based project estimation tools The role of FPA in standardizing industry benchmarking data Numerous detailed examples and case studies demonstrate the FPA methodology in action As a reference tutorial and practical guide Function Point Analysis Measurement Practices for Successful Software Projects raises the level of awareness and understanding of FPA and its role in bringing proven quality standards to the software development industry 0201699443B04062001 *Man, Technological Advancement and Sustainable Environment* ,2011 **Journal of Object-oriented Programming** ,1998 **Evaluation and Optimization of Metallurgical Performance** Deepak Malhotra,Richard R. Klimpel,Andrew L. Mular,1991 **The Wiley Guide to Managing Projects** Peter W. G. Morris,2004-09-27 This comprehensive resource presents the fundamentals of project management and ties them to strategic business systems and procedures This insightful guide demonstrates how project management fits into an organization and offers helpful advice on applying this knowledge on the job **Essentials** Dawn Parrish Wood,2001-10 For courses in Office Applications The Essentials Series for Microsoft Office XP has be rewritten and redesigned to meet the needs of today s classroom These hands on tutorials with a project orientation are designed to give students a thorough knowledge of software applications Extensive end of project exercises emphasize hands on skill development **Introductory Statistics for Management and Economics** James L. Kenkel,1996 Introductory Statistics for Management and Economics is designed

specifically for business economics and management majors who are enrolled in a two term statistics course The new Fourth Edition of this popular text continues to emphasize statistical inference and model building in a real world context It contains over 1 500 varying types of problems based on real world applications as well as in depth coverage of regression analysis and a thorough discussion of how to use the computer to estimate and test models Computer Applications sections have been added to help students understand and interpret statistical output New to the Fourth Edition New chapter on statistical quality control covers process control charts process capability and improvement Hundreds of new computer exercises and problems with relevant data provided on a data disk New Statistics in Action segments based on how to apply statistics and Streamlined coverage of probability and sampling

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