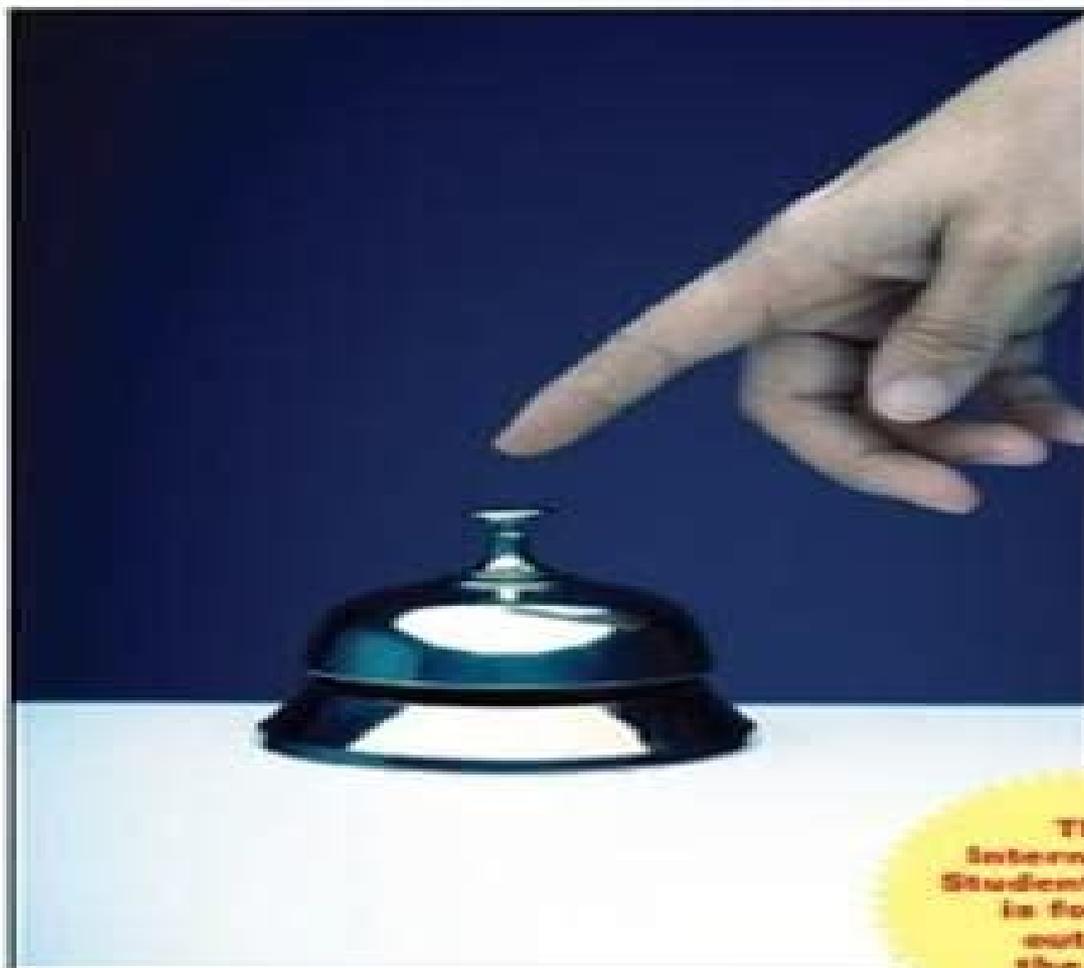


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# Goodreads Choice Ideas Customer Service

**Thomas Griffiths**



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*Children's Writer's & Illustrator's Market 33rd Edition* Amy Jones,2022-01-11 The Most Trusted Guide to the World of Children s Publishing fully revised and updated The 33rd edition of *Children s Writer s and Illustrator s Market* is the definitive and trusted guide for anyone who seeks to write or illustrate for kids and young adults If you re a writer or an illustrator for young readers and your goal is to get published CWIM is the resource you need In this book you ll find more than 500 listings for children s book markets including publishers literary agents magazines contests and more These listings include a point of contact how to properly submit your work and what categories each market accepts This edition also features 500 listings for children s markets including book publishers literary agents magazines contests and more Interviews with bestselling authors including Cassandra Clare N K Jemisin Jacqueline Woodson Leigh Bardugo and more Craft articles on topics ranging from P O V mocking up picture books and including diverse characters Business articles on topics such as making the most of your platform tracking submissions and maximizing the time energy you have to write and much more

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Complete Book of Ready-to-use Customer Service Scripts Michael Ramundo,1997 With more than 400 detailed scripts and scenarios along with practical specific advice about pacing tone word choice and possible responses this handbook is designed to improve customer service departments and create better happier customers **5 Star Service** Michael Heppell,2010 This is the book that will show you how to ensure customers are raving about your products and services and come back for more Five Star Service 2nd edition is an easy read high impact title from the bestselling author of *How to Be Brilliant* Michael Heppell In this book he gives you over 100 instant tips 50 examples of the best practices over a dozen brand new techniques and multiple strategies to equip you with a winning edge to knockout your customers and help you Delight your customers every time Deliver remarkable results that will keep them coming back for more Win more customers without spending a fortune Get repeat orders and referrals from everyone you encounter Whether it s studying the Disney parking system or enrolling students at colle going behind the scenes in the world s top hotels or becoming the office hero Five Star

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