

# CUSTOMER SERVICE ETIQUETTE TIPS:

## How to Keep Your Customers Happy

### DID YOU KNOW?



**42%** of consumers switch brands because they are put off by rude or unhelpful staff

*(NewVoice)*



**73%** of consumers say friendly customer service reps can make them fall in love with a brand

*(RightNow)*

*Kevin Stirtz*

*«Every contact we have with a customer influences whether or not they'll come back. We have to be great every time or we'll lose them»*

*«Remember not only to say the right thing in the right place, but far more difficult still, to leave unsaid the wrong thing at the tempting moment.»*

*Benjamin Franklin*

# Science Experiments Tips Customer Service

**CO Houle**



## Science Experiments Tips Customer Service:

*Janice VanCleave's Help! My Science Project Is Due Tomorrow! Easy Experiments You Can Do Overnight* Janice VanCleave, 2001-11-19 Caught in the Last Minute Science Project Scramble Looking for Fun Interesting Project Ideas You're in luck With Janice VanCleave's Help My Science Project Is Due Tomorrow you can choose from a wide variety of ideas drawing from all the scientific disciplines Just pick any topic you're interested in stars telescopes cells spiders chemical change solutions the water cycle energy and many more read the background information gather a few simple materials and start experimenting Each chapter presents a simple scientific investigation that includes step by step instructions a description of the desired result and ideas on how to expand on the topic to make it your very own science project And as with all of Janice VanCleave's experiment books the materials are safe inexpensive and easily found around the house You'll not only find this book useful for any science project assignments all year round but a great resource for developing long term science fair projects

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