

# Best Practice Customer Service

The top practices in customer experience:

Create a customer experience strategy.

Perform research to understand customers.

Evaluate and apply feedback from customers regularly.

Develop customer support processes.

Allow customers the opportunity for self-service.

Use AI to increase efficiency.

Optimize user interfaces.

Make customer experience a priority throughout the company.

Offer flexibility to customers.

Connect with customers on an emotional level.

Use metrics to drive customer experience.

# Phonics Practice How To Customer Service

**D Siedentop**



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