



**Tertiary Scholarships
& Loans Service**
Empowering Fiji's Future



**WE ARE
HIRING**

Join our Dynamic Team

**CUSTOMER SERVICE
OFFICER**
Labasa (x1) Lautoka (x1)

QUALIFICATION

- Diploma in Business, Management or any relevant qualification.

RENUMERATION

- **Salary Band:** 1
- **Salary Range:** \$17,475.00 - \$26,213.00

POSITION CONTEXT

The Customer Service Officer is an existing position to assist in providing daily services to the existing and the potential students. The position will be part of Student Services and will provide support to the Heads through the Team Leader in managing the needs of the students.

The Customer Service Officer will primarily be engaged in providing face to face customer service along with assisting in online chats, responding to students' emails and updating of students personal and academic details. The position will also require the officer to assist in creating awareness on schemes, assisting with online application processing and managing the student post confirmation of awards.

The position will ensure that sufficient support is provided to the students on their concerns and queries with respect to their sponsorship.

The Customer Service Officer will support the Heads and the Coordinators through the Team Leader in providing transparent and accurate information in a timely manner.



Scan the QR for more information.



Scan the QR to email your application.

Further information for the above position can be downloaded from TSLs website www.tsls.com.fj or by scanning the QR code.

Applicants are required to send application via email to jobs@tsls.com.fj with subject as "Customer Service Officer".

Application closing on Friday, 27 June 2025. Applications must reach TSLs by 4 pm.

Applications are to be addressed to:

**The Human Resources Officer
Tertiary Scholarships and Loans Service**

Scholarships How To Customer Service

**National Electric Light Association.
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