

# Case Study

## Seven-Eleven Japan Co.

Established by Ito Yokado in 1973, Seven-Eleven Japan set up its first store in Koto-ku, Tokyo, in May 1974. The company was first listed on the Tokyo Stock Exchange in October 1979. On September 1, 2005, Seven & i Holdings Co. Ltd., was established as the holding company for Seven-Eleven Japan, Ito-Yokado, and Denny's Japan. As a result, detailed financial results for Seven-Eleven Japan have not been available since then and are only reported as the convenience store portion of Seven & i Holdings. Seven-Eleven Japan realized a phenomenal growth between 1985 and 2009. During that period, the number of stores increased from 2,299 to 12,753 and annual sales increased from 386 billion to 2,785 billion yen in Japan. Globally, the firm had over 40,000 convenience stores by January 2011 and was the world's largest chain in terms of retail outlets. Global revenues for Seven & i from convenience store operations were 1,968 billion yen in 2009 with an operating income of 183.8 billion yen. The firm was present in 38 of Japan's 47 prefectures and opened 966 stores in Japan while closing 511 stores in 2009. Customer visits to Seven-Eleven outlets totaled 4.1 billion in 2007, averaging almost 35 visits to a Seven-Eleven annually for every person in Japan.

## Company History and Profile

Both Ito-Yokado and Seven-Eleven Japan were founded by Masatoshi Ito. He started his retail empire after World War II, when he joined his mother and elder brother and began to work in a small clothing store in Tokyo. By 1960, he was in sole control, and the single store had grown into a \$3 million company. After a trip to the United States in 1961, Ito became convinced that superstores were the wave of the future. At that time, Japan was still dominated by mom-and-pop stores. Ito's chain of superstores in the Tokyo area was instantly popular and soon constituted the core of Ito-Yokado's retail operations.

In 1972, Ito first approached the Southland Corporation about the possibility of opening Seven-Eleven

convenience stores in Japan. After rejecting his initial request, Southland agreed in 1973 to a licensing agreement. In exchange for 0.6 percent of total sales, Southland gave Ito exclusive rights throughout Japan. In May 1974, the first Seven-Eleven convenience store opened in Tokyo.

This new concept was an immediate hit in Japan, and Seven-Eleven Japan experienced tremendous growth. By 1979, there were already 591 Seven-Eleven stores in Japan; by 1984, there were 2,001. Rapid growth continued (Table 3-2), resulting in 12,753 stores by 2009.

On October 24, 1990, the Southland Corporation entered into bankruptcy protection. Southland asked for Ito-Yokado's help, and on March 5, 1991, IYG Holding was formed by Seven-Eleven Japan (48 percent) and Ito-Yokado (52 percent). IYG acquired 70 percent of Southland's common stock for a total price of \$430 million.

**Table 3-2** Stores and Annual Sales for Seven-Eleven Japan

Year	Number of Stores	Annual Sales (billion yen)
1974	15	0.7
1979	801	109.8
1984	2,299	386.7
1989	3,954	780.3
1994	5,905	1,392.3
1999	8,153	1,963.9
2000	8,602	2,046.6
2001	9,060	2,114.0
2002	9,690	2,213.2
2003	10,303	2,343.2
2004	10,826	2,440.8
2005	11,310	2,498.7
2006	11,735	2,533.5
2007	12,034	2,574.3
2008	12,298	2,762.5
2009	12,753	2,784.9

# Seven Eleven Japan Case Study

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## **Seven Eleven Japan Case Study:**

Seven-Eleven Japan Co Sunil Chopra,2003 The goal of this case is to illustrate how a firm can be successful by structuring its supply chain to support its supply chain strategy Once Seven Eleven Japan decided to provide responsiveness by rapid replenishment it then structured its facilities inventory information and distribution to support this choice The case also brings up the question of whether the same approach can work in the United States especially given the greater distances and lower store density

**Case Studies In Japanese Management** Parissa Haghirian,Philippe Gagnon,2011-09-30 This book provides a new opportunity for corporate strategy analysis within a Japanese context It is the first academic textbook to be published in English which regroups case studies to emphasize key concepts in Japanese management Where previous literature has set a separate focus on cultural managerial and strategic variables a holistic look is now taken at their influence on effective decision making Over 11 detailed cases depict issues in entering the Japanese market strategic issues when managing in Japan marketing management crisis management cross cultural encounters and future technologies The sophistication and depth of these studies along with their teaching notes provide the basis for pragmatic analysis The mysticism surrounding Japanese culture seems magnified by the success of Japanese companies abroad and the shortcomings of many MNEs that entered Japan ineffectively Studying the empirical implications of these issues is a helpful exercise to develop more acute management reflexes in a Japanese setting The book s carefully laid out cases will benefit business and humanities students who are researching Japan as well as professionals who work within this sphere

**Business Innovation with New ICT in the Asia-Pacific: Case Studies** Michitaka Kosaka,Jie Wu,Ke Xing,Shiyong Zhang,2020-09-09 This book clarifies the direction of business innovation using new ICT such as the Internet of things IoT artificial intelligence AI smartphones and cloud computing through a series of case studies on successful trials and advanced businesses in the Asia Pacific where many industry sectors have been growing successfully in the 21st century ICT has been playing an important role in value creation for customers and in profit generation for providers contributing to various service innovation and business innovation Now digitalization using IoT and AI provides solutions to address various issues in the human society which is transforming services and businesses in the 21st century What is the direction of the business innovation using new ICT is a highly concerned question for business researchers and practitioners Aiming to answer the question this book conducts a number of cases studies in the Asia Pacific region including the Mainland China Taiwan Japan Malaysia Vietnam as well as Australia Among the studies there are 4 cases from ICT providers 4 cases from traditional and services and 6 cases from new ICT applications and businesses Each case analyzes social needs and human desires new value created roles of new technologies processes and difficulties in developing new businesses the relationship among customers providers and stakeholders value chain co creation and optimization factors of success and business models Finally the direction of business innovation with new ICT in the Asia Pacific is suggested by summarizing the findings

from the case studies through the lens of the theoretical analysis in service science      **Frameworks and Cases on Evolutionary Supply Chain** Higuchi, Toru,2022-04-29 Although most supply chains have changed dramatically over the years the dynamic aspects of supply chains such as changes in the suppliers factory and storage locations production processes and distribution structures are rarely studied and considered Further study on the evolution of supply chains is crucial in order to ensure they are working as efficiently as possible Frameworks and Cases on Evolutionary Supply Chain considers the dynamic aspects of the supply chain and provides frameworks of the evolutionary supply chain through symbolic case studies Covering a range of topics such as industrial clusters food loss and the global supply chain this reference work is ideal for industry professionals researchers practitioners scholars academicians policymakers business owners government officials instructors and students      Place to Space Peter Weill,Michael Vitale,2001-05-28 Place to Space is the essential e business playbook that will give leaders the insight and confidence they need to operate successfully in both place and space The book explains how traditional companies can adapt their bricks and mortar legacies to complement and bolster their online ventures Based on extensive research into dozens of e business initiatives this book provides the first systematic practical analysis of eight viable e business models an adaptable hybrid model for competing against online pure plays and revolutionary schematic tools for analyzing current business models and evaluating promising new web initiatives Through illuminating case studies of Lonely Planet General Electric CDNow Reuters and others the authors show how each model works in practice from how it makes money to the core competencies and critical factors required to implement it

Business Method Patents Gregory A. Stobbs,2011-10-25 In a landmark decision the Federal Circuit Court of Appeals in Signature Financial v State Street Bank held that business methods may be patented Recently the US Supreme Court in Bilski v Kappos left the door open for the availability of patents for business methods These holdings together with the explosive growth of electronic commerce and technology make the business method patent an important growth area of intellectual property Now in a revised Looseleaf format this completely updated Second Edition of Business Method Patents is your guide to the unique opportunities and risks in this emerging area of intellectual property law Business Method Patents Second Edition is your authoritative source for expert guidance on The landmark Supreme Court decision in Bilski v Kappos USPTO view on business method patents including an overview of BPAI rulings Mechanics of the patent application Prior art searches Drafting claims for business method or model and e commerce inventions Drafting the complete specification Drawings required for business method patents Building a strategic patent portfolio Litigating business method patents International protection for business methods      **50 Corporate Success Stories in Asia/Pacific** ,1991

**Japanese Marketing Channels During the 1980s to the 1990s** Jun Oheki,2006      **International Marketing and Export Management** Gerald S. Albaum,Edwin Duerr,Jesper Strandskov,2005 Albaum Duerr and Strandskov offer a unique focus on export management The comprehensive coverage provides a wealth of examples and cases with a good spread of

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**International Marketing and Export Management** Gerald Albaum,Gerald S.  
Albaum,Jesper Strandskov,Edwin Duerr,2002 Rev ed of International marketing and export management Gerald Albaum et al  
2nd ed c1994 **Japanese Yearbook on Business History** ,1997 [Japanese Technical Abstracts](#) ,1988 [Japan,  
Moving Toward a More Advanced Knowledge Economy: Advanced knowledge-creating companies](#) Tsutomu Shibata,Hiroataka  
Takeuchi,2006 These two volumes analyze Japan from the Knowledge Economy perspective covering a wide range of sectoral  
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science and technology information and communication technology and infrastructure While Volume 1 explores the four pillars of the Knowledge for Development framework the second volume presents up to date case studies of outstanding Japanese private companies that each characterize different aspects of the Knowledge Economy By combining economics and business these volumes allow readers to grasp the full scope of today's knowledge economy **Japan, Moving Toward a More Advanced Knowledge Economy: Assessment and lessons** Tsutomu Shibata, Hiroataka Takeuchi, 2006 These two volumes analyze Japan from the Knowledge Economy perspective covering a wide range of sectoral issues in development including the macro economic framework education and skills training the national innovation system science and technology information and communication technology and infrastructure While Volume 1 explores the four pillars of the Knowledge for Development framework the second volume presents up to date case studies of outstanding Japanese private companies that each characterize different aspects of the Knowledge Economy By combining economics and business these volumes allow readers to grasp the full scope of today's knowledge economy Venture Japan, 1992 **Insead Case Bibliography**, 2003 *Index to Theses with Abstracts Accepted for Higher Degrees by the Universities of Great Britain and Ireland and the Council for National Academic Awards*, 1999 Theses on any subject submitted by the academic libraries in the UK and Ireland Economics Gary E. Clayton, 2008 *Petroleum Review*, 1999 Current Contents of Academic Journals in Japan, 1998

Seven Eleven Japan Case Study: Bestsellers in 2023 The year 2023 has witnessed a remarkable surge in literary brilliance, with numerous captivating novels enthralling the hearts of readers worldwide. Lets delve into the realm of bestselling books, exploring the fascinating narratives that have enthralled audiences this year. Seven Eleven Japan Case Study : Colleen Hoover's "It Ends with Us" This poignant tale of love, loss, and resilience has gripped readers with its raw and emotional exploration of domestic abuse. Hoover expertly weaves a story of hope and healing, reminding us that even in the darkest of times, the human spirit can triumph. Uncover the Best : Taylor Jenkins Reids "The Seven Husbands of Evelyn Hugo" This spellbinding historical fiction novel unravels the life of Evelyn Hugo, a Hollywood icon who defies expectations and societal norms to pursue her dreams. Reids captivating storytelling and compelling characters transport readers to a bygone era, immersing them in a world of glamour, ambition, and self-discovery. Discover the Magic : Delia Owens "Where the Crawdads Sing" This captivating coming-of-age story follows Kya Clark, a young woman who grows up alone in the marshes of North Carolina. Owens spins a tale of resilience, survival, and the transformative power of nature, captivating readers with its evocative prose and mesmerizing setting. These bestselling novels represent just a fraction of the literary treasures that have emerged in 2023. Whether you seek tales of romance, adventure, or personal growth, the world of literature offers an abundance of engaging stories waiting to be discovered. The novel begins with Richard Papen, a bright but troubled young man, arriving at Hampden College. Richard is immediately drawn to the group of students who call themselves the Classics Club. The club is led by Henry Winter, a brilliant and charismatic young man. Henry is obsessed with Greek mythology and philosophy, and he quickly draws Richard into his world. The other members of the Classics Club are equally as fascinating. Bunny Corcoran is a wealthy and spoiled young man who is always looking for a good time. Charles Tavis is a quiet and reserved young man who is deeply in love with Henry. Camilla Macaulay is a beautiful and intelligent young woman who is drawn to the power and danger of the Classics Club. The students are all deeply in love with Morrow, and they are willing to do anything to please him. Morrow is a complex and mysterious figure, and he seems to be manipulating the students for his own purposes. As the students become more involved with Morrow, they begin to commit increasingly dangerous acts. The Secret History is a masterful and gripping novel that will keep you wondering until the very end. The novel is a warning tale about the dangers of obsession and the power of evil.

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