

5 STEPS TO SERVICE BLUEPRINTING



FIND

**Find
Support**

Build a core
crossdisciplinary
team

Engage a group
of stakeholders

DEFINE

**Define
the Goal**

Define the scope
Align on the goal
of the blueprinting
initiative

GATHER

**Gather
Research**

Conduct customer
research
Interview and
survey employees
Share your plan
with stakeholders

MAP

**Map the
Blueprint**

Organize a 2-4
hour workshop
Fill out a baseline
of customer actions
Fill in frontstage
backstage, and
support processes

REFINE

**Refine &
Distribute**

Add additional
content: time,
metrics or evidence
Make a high-
fidelity blueprint
from workshop
output

Service Blueprinting A Practical Technique For Service

CH Cherryholmes



Service Blueprinting A Practical Technique For Service:

Reviewing **Service Blueprinting A Practical Technique For Service**: Unlocking the Spellbinding Force of Linguistics

In a fast-paced world fueled by information and interconnectivity, the spellbinding force of linguistics has acquired newfound prominence. Its capacity to evoke emotions, stimulate contemplation, and stimulate metamorphosis is really astonishing. Within the pages of "**Service Blueprinting A Practical Technique For Service**," an enthralling opus penned by a very acclaimed wordsmith, readers set about an immersive expedition to unravel the intricate significance of language and its indelible imprint on our lives. Throughout this assessment, we shall delve into the book's central motifs, appraise its distinctive narrative style, and gauge its overarching influence on the minds of its readers.

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